MAIL CLAIM FORM TO:
United Healthcare
PO Box 981178
El Paso, TX 79998-1178
Fax: (915) 781-1085;
Customer Service Phone: (877) 311-7849

## FLEXIBLE BENEFITS PROGRAM FOR BNSF ENGINEERS

Claim Form

## UnitedHealthcare

Complete Part 1 entirely and legibly.
Complete Part 2 if you are claiming medical, dental, vision, prescription or over-the-counter drug expenses.
Complete Part 3 if you are claiming dependent care expenses. Carefully read and follow the directions below regarding the Provider's Certification of Services Rendered.

## DO

- Separate expense types by individual name.
- Complete the total requested amount.
- Send original copies on white paper. Carbon copies and colored paper are not legible when scanned.
- Circle names and dollar amounts on receipts especially important for OTC items.
- Tape small receipts to a standard $8.5^{\prime \prime} \times 11$ " sheet of blank paper. Ensure print is legible.
- Attach itemized receipts/documentation to the form.
- Read Certification for Reimbursement, sign and date form.
- Make a copy of form and documentation for your personal records.


## DO NOT

- Do not submit cancelled checks or credit card receipts alone. These are not adequate documentation without supporting itemization.
- Do not highlight names, prices or dates on receipts. They are not legible when scanned.
- Do not handwrite item names on receipts. These are not acceptable.
- Do not submit handwritten receipts for RX or OTC.
- Do not submit pre-treatment estimates or estimated insurance statements.

For Medical, Dental, Vision and Hearing Expenses, submit your insurance carriers explanation of benefits (EOB) statement with your completed form. When applicable your insurance claim must be finalized prior to submitting for reimbursement.
For expenses not covered by your medical, dental or vision insurance plan and for co-payments you must submit documentation which includes the following information:

* Name and Address of Provider * Dollar amount charged * Date of service * Patient's name * Type of Service *Reason for non-coverage

Prescription documentation must contain the following:
*Patient name *Cost of the drug *Date the prescription was filled *Prescription name or NDC \# or the word copay must be printed on the receipt*(Information usually can be found on prescription tags provided by pharmacies)

Over-the-Counter (OTC) Drugs, check the OTC box on the claim form. Documentation must contain the following:
*Printed receipt *Name of the over-the-counter item *Price *Date of purchase

Dependent Care Expenses, if the Dependent Care Provider's Certification on the form is entirely completed and includes your providers' signature, further documentation is not necessary. In place of the above submit a statement that includes:
*Provider's name, address and Tax identification or social security number *Dates of service *Cost of service
Mail (or fax) the form and required documentation to the address (or fax number) provided on this form. All reimbursement requests for a plan year must be postmarked prior to March $31^{\text {st }}$ of the following year. A general list of eligible/non-eligible items along with frequently asked questions are available on line at www.myuhc.com. For more coverage information please refer to IRS publication 502 , section 213 available at www.irs.gov or by phone at $800-T A X-$ FORM.

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Part 1 Employee Information (Please Print) Please read the instructions on reverse in their entirety before completing form.

| Employee Name (Last and First) | Employee ID | Date of Birth | Daytime Telephone No |
| :--- | :--- | :--- | :--- | :--- |
| Mailing Address | POLICY NUMBER 708536 | Employer Name <br> RAILROAD |  |

Part 2 Health Care Expenses (Please Print) Itemize each expense type using a separate line. Use additional forms as necessary.


Part 3 Dependent Care Expenses (Please Print) Itemize each expense using a separate line. Use additional forms as necessary.

| Dependent's Name | Date Of Birth mm/dd/yyyy | Type Of Service | Date(s) Of Service mm/dd/yyyy |  | Request <br> Amount |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | From: | To: |  |
|  |  |  | From: | To: |  |
|  |  |  | From: | To: |  |
|  |  |  | From: | To: |  |
|  |  |  | Dependent | nses Subtotal | \$ |
|  |  |  | Total Req | Withdrawal | \$ |

Day Care Provider's Certification of Services Rendered (PLEASE PRINT)
I, the signer below, certify that the services listed in Part 3 above, were rendered by me and charges incurred have been paid for.

| Day Care Provider and Company Name: | Day Care Provider's Address: |
| :--- | :--- |
| Day Care Provider's Tax Id\#: | Day Care Provider's Signature and Title: |
| $\square \square \square \square \square \square \square \square \square \square \square$ |  |

Certification For Reimbursement
I certify that any expenses for which I am requesting reimbursement, as itemized above, were incurred by me (and/or my spouse and/or eligible dependents) for medical care and/or dependent care. These expenses have not been reimbursed and I will not seek reimbursement under any other plan or other sources.
I understand that expenses reimbursed through the FBP cannot be used to claim any federal income tax deduction or credit. I certify that my statements are complete and true to the best of my knowledge and belief.

EMPLOYEE SIGNATURE:
DATE: $\qquad$

